

**Article I. Scope**

Section 1.01 YGROO (YGROO, we, us) is owned and managed by YGROO PTE LTD. Your privacy is important to us. This privacy statement explains how YGROO processes it, and for what purposes. YGROO offers a wide range of Services. This statement applies to the interactions YGROO has with you and the YGROO services. This Privacy Policy does not apply to Your Content as referenced in the YGROO Mater Services Agreement OR the End-User Agreement.

**Article II. Information We Collect**

Section 2.01 YGROO collects data from you, through our interactions with you and through our Services. You provide some of this data directly, and we get some of it by collecting data about your interactions, use, and experiences with our Services. The data we collect depends on the context of your interactions with YGROO and the choices you make, and the Services you use. We also obtain data about you from third parties.

Section 2.02 You have choices when it comes to the technology you use and the data you share. When we ask you to provide personal or business data, and you do not want to provide it you may decide to not use our Services. Many of our Services require some personal and business data to provide you with a service. If you choose not to provide data required to provide you with a service or feature, you cannot use that Service or feature. Likewise, where we need to collect personal or business data by law or to enter into or carry out a contract with you, and you do not provide the data, we will not be able to enter into the contract; or if this relates to an existing Service you're using, we may have to suspend or cancel it. We will notify you if this is the case at the time. Where providing the data is optional, and you choose not to share personal or business data, features such as personalisation that use such data will not work for you.

**Article III. How we use personal and business data**

Section 3.01 YGROO uses the data we collect to provide you with rich, interactive experiences. In particular, we use data to:

- (a) Provide our Services, which includes updating, securing, and troubleshooting, as well as providing support. It also includes sharing data, when it is required to provide the service or carry out the transactions you request.
- (b) Improve and develop our products. We use your data to personalise our products and make recommendations.
- (c) Advertise and market to you, which includes sending promotional communications, targeting advertising, and presenting you with relevant offers.

Section 3.02 We also use the data to operate our business, which includes analysing our performance, meeting our legal obligations, developing our workforce and doing research.

Section 3.03 In carrying out these purposes, we combine data we collect from different contexts (for example, from your use of two YGROO services) or obtain from third parties to give you a more seamless, consistent and personalised experience, to make informed business decisions and for other legitimate purposes. Our processing of personal or business data for these purposes includes both automated and manual (human) methods of processing. Our automated methods often are related to and supported by our manual methods.

**Article IV. Reasons we share personal and business data**

Section 4.01 We share your personal and business data with your consent or to complete any transaction or provide any Service you have requested or authorised. We also share data with YGROO partners, affiliates and subsidiaries; with third party solution providers whose solutions we may be using to offer you a Service; when required by law or to respond to legal process; to protect our customers; to protect lives; to maintain the security of our Services; and to protect the rights and property of YGROO and its customers

**Article V. How to access and control your personal data**

Section 5.01 You can also make choices about the collection and use of some of your data by YGROO. Choose whether you wish to receive promotional emails, SMS messages, telephone calls and post from YGROO. Not all personal and business data may offer choices or options to access and control it. If you want to access or control personal and business data processed by YGROO that does not offer a choice to control or access it you can always contact YGROO at [hello@ygroo.org](mailto:hello@ygroo.org)

**Article VI. Cookies and similar technologies**

Section 6.01 Cookies are small text files placed on your device to store data that can be recalled by a web server in the domain that placed the cookie. We use cookies and similar technologies for storing and honouring your preferences and settings, enabling you to sign in, providing interest-based advertising, combating fraud, analysing how our products perform and fulfilling other legitimate purposes. YGROO Services use additional identifiers, such as the third party tags for similar purposes.

Section 6.02 We also use “web beacons” to help deliver cookies and gather usage and performance data. Our websites may include web beacons, cookies, or similar technologies from third-party service providers. You have a variety of tools to control the data collected by cookies, web beacons, and similar technologies. For example, you can use controls in your internet browser to limit how the websites you visit are able to use cookies and to withdraw your consent by clearing or blocking cookies

**Article VII. Products provided by your organisation – notice to end users**

Section 7.01 If you use a YGROO product with an account provided by an organisation you are affiliated with, such as your work or school account, that organisation can:

- (a) Control and administer your YGROO product and product account, including controlling privacy-related settings of the Service account.
- (b) Access and process your data, including the interaction data, diagnostic data, and the contents of your communications and files associated with your YGROO product and product accounts

Section 7.02 If you lose access to your work or school account (in event of change of employment, for example), you may lose access to Services and the content associated with those products, including those you acquired on your own behalf, if you used your work or school account to sign in to such products.

Section 7.03 YGROO products are intended for use by organisations, such as Corporates, Educational Institutions, Non-Profits and Governments. If your organisation provides you with access to YGROO Services, your use of the YGROO products is subject to your organisation's policies, if any. You should direct your privacy enquiries, including any requests to exercise your data protection rights, to your organisation's administrator. When you use social features in YGROO products, other users in your network may see some of your activity. To learn more about the social features and other functionality, please review documentation or help content specific to the YGROO Service. YGROO is not responsible for the privacy or security practices of our customers, which may differ from those set forth in this privacy statement.

Section 7.04 When you use a YGROO Services provided by your organisation, YGROO's processing of your personal data in connection with that service is governed by a contract between YGROO and your organisation. YGROO processes your personal data to provide the product to your organisation and you, and in some cases for YGROO's legitimate business operations related to providing the Service. As mentioned above, if you have questions about YGROO's processing of your personal data in connection with providing Services to your organisation, please contact your organisation. If you have questions about YGROO's legitimate business operations in connection with providing Services for your organisation please write to us at [hello@Ygroo.org](mailto:hello@Ygroo.org)

Section 7.05 For YGROO services provided by your organization YGROO will

- (a) Not collect or use User personal data beyond that needed for authorised Institution purposes;
- (b) not sell or rent User personal data;
- (c) not use or share User personal data for advertising or similar commercial purposes, such as behavioural targeting of advertisements to Users;
- (d) not build a personal profile of a User, other than for supporting authorised Institution purposes or as authorised by the parent, guardian or User of appropriate age; and require that our vendors with whom User personal data is shared to deliver the educational service, if any, are obligated to implement these same commitments for User personal data.

**Article VIII. YGROO account**

Section 8.01 With a YGROO account, you can sign in to YGROO Services, as well as those of select YGROO partners. Personal and business data associated with your YGROO account includes credentials, name and contact data, payment data, device and usage data, your contacts, information about your activities, and your interests and favourites. Signing in to your YGROO account enables personalisation and consistent experiences across products and devices, permits you to use cloud data storage, allows you to make payments using payment instruments stored in your YGROO account, and enables other features.

## PRIVACY STATEMENT

Version 1.0 Effective: August 1, 2025

YGROO is a Social Enterprise growing Human Capital. Know about our commitments and how they align to United Nations Sustainable Development Goals (SDGs) [Click Here](#)



### Section 8.02 There are two types of YGROO accounts

- (a) When you create your own YGROO account tied to your personal email address, we refer to that account as a personal YGROO account.
- (b) When you or your organisation (such as an employer or your school) create your YGROO account tied to your email address provided by that organisation, we refer to that account as a work or school account.

## Article IX. How we protect your data

Section 9.01 Earning partner trust is the foundation of our business at YGROO. We are committed to protect your most critical and sensitive assets: your data. To do this, we provide technical, operational, and contractual measures needed to protect your data.

- (a) **Data Controls:** We use AWS Identity and Access Management (IAM) to securely manage access to AWS services and resources. We use AWS CloudTrail and Amazon Macie to enable compliance, detection, and auditing, while AWS CloudHSM and AWS Key Management Service (KMS) allow us to securely generate and manage encryption keys. AWS Control Tower provides governance and controls for data residency.
- (b) **Data privacy:** We encrypt data in transit and at rest using keys. We implement consistent and scalable processes to manage privacy, including how data is collected, used, accessed, stored, and deleted. We only process customer data (any personal data you or your users upload to your YGROO Platform) under your instructions or your users instructions in the course of you and your users using the system and do not access, use, or share your data without your agreement, except as required to prevent fraud and abuse, or to comply with law. Thousands of customers who are subject to GDPR, PCI, and HIPAA use similar AWS services for these types of workloads. AWS has achieved numerous internationally-recognized certifications and accreditations, demonstrating compliance with rigorous international standards, such as ISO 27017 for cloud security, ISO 27701 for privacy information management, and ISO 27018 for cloud privacy. We do not use customer data or derive information from it for marketing or advertising purposes.
- (c) **Security:** Financial services providers, healthcare providers, and governmental agencies are among the customers, who trust and use the same services that YGROO uses of AWS. To meet core security, confidentiality, and compliance requirements we leverage AWS Nitro System, the underlying platform for our EC2 instances (Where our application and user data is hosted). The AWS Nitro System has been designed to have workload confidentiality and no operator access. With the Nitro System, there's no mechanism for any system or person to log in to EC2 servers, read the memory of EC2 instances, or access any data stored on instance storage and encrypted EBS volumes. In addition, services such as AWS CloudHSM and AWS Key Management Service allow us to securely generate and manage encryption keys, and AWS Config and AWS CloudTrail deliver monitoring and logging capabilities for compliance and audits.

Section 9.02 At an application level we ensure data protection using the following measures:

- (a) All personal and contact data of the users (emails / Phone numbers etc) are masked
- (b) We allow the end user full control over their data. Using the "Suspend" button in My Account > Your Details users can instantly delete all their personal and transactional data

## Article X. Acceptance

Section 10.01 By using YGROO products and services, you acknowledge that you have read, understood, and agree to adhere to this Privacy Policy.